



# The Bull Accessibility Guide

Here at The Bull, we understand that every guest has different needs and requirements during their stay. We are committed to ensuring our facilities are accessible for all, and aim to provide as much information about our accessible facilities as possible.

## Arrival At The Bull

### LOCATION AND TRAVEL

We are located in Gerrards Cross, just off the M40, which goes straight to Central London, Oxford and Birmingham. The M25, M1 and M4 are all also easy to reach. We are 10 miles from Heathrow Airport, which is less than a 20 minute drive or taxi ride.

We offer ample 24 hour free parking. Blue badge parking spaces are located at the front of the main entrance, as well as near to the entrance of the Thames Suite which is located at the side of the building. We also have electric charging points available for all guests and delegates (subject to availability).

Trains run regularly from Gerrards Cross Station to London Marylebone and both stations offer step free access and ramps for train access. The journey time is 25 minutes and the train station is a 5 minute taxi ride from The Bull.

An accessible taxi service is available from Crown Car Services who are CQC-registered. They have wheelchair accessible and tail lift wheelchair accessible vehicles. To book their services, they can be reached on 01895 833833 or 01923 833833 or by emailing [crowncarservices@mail.com](mailto:crowncarservices@mail.com).

### ENTRANCE



The main entrance to the Hotel Reception is wheelchair accessible at ground level with automated front entrance doors to ensure easy access for wheelchair users. The entrance is located within the car park.

We have one manual wheelchair available within the hotel for guest use. Mobility scooters can also be charged on request.

## CHECK IN

All guests will check in at The Bull Reception, which is located just inside the main entrance on the ground floor. There is a lowered check in desk available for wheelchair users. Our Reception is also equipped with a hearing loop if required. Upon check in, guests with mobility, hearing, visual or cognitive impairments are asked to complete a Personal Emergency Evacuation Plan. This is required in order for us to ensure your safety during an emergency. If you would like to see a copy of this Personal Emergency Evacuation Plan before arrival, please email [bull@sarova.com](mailto:bull@sarova.com).



## Staying At The Bull

### BEDROOM LIFTS

Bedrooms at The Bull are located on the first and second floors and are accessible via the guest lift on the ground floor. The lift is wheelchair accessible and fitted with braille controls and voice notifications. There are designated evacuation refuge points for all guests which require assistance in an emergency evacuation. The hotel has evacuation chairs and trained personnel to execute this task in an emergency situation.



### ACCESSIBLE BEDROOMS

The Bull has two fully accessible bedrooms for customers with mobility issues, wheelchair users, or the hard of hearing. These are located on the first floor and accessible via the lift.

These accessible bedrooms have:

- Wheelchair accessible desk
- Wardrobes with a secondary rail
- Assistance pull cords by the bed
- Audio and visual fire alarms
- Wheelchair level spy hole
- Vibrating pillow pads
- Bedroom hearing loop
- Space under the bed for a hoist
- Large button telephones





## ACCESSIBLE BATHROOMS

Our two accessible bedrooms both feature bathrooms with wheelchair accessible showers, grab rails, a wall seat and ease of use plumbing fittings for mobility impaired guests. Emergency pull cords are located in the showers and by the toilets. Toilets have a fixed grab rail and an adjustable grab rail. Vanity units are at a lower height for wheelchair access.



Some of our other bedroom categories feature bathrooms with walk-in showers, suitable for guests with mobility concerns. Bathroom aids can also be provided for these rooms, including raised toilet seats, mobile hand rails, shower stools and chairs.

## Dining At The Bull

### CONSERVATORY LOUNGE AND TERRACE

Conservatory Lounge serves snacks, drinks and light meals throughout the day. It is located on the ground floor of The Bull, with direct access from Reception. The lounge is partially carpeted, there is ample space between furniture, and chairs and tables of different heights are available. There is a large amount of natural daylight from the glass ceiling and windows in the conservatory. The outside terrace has level access from the lounge and restaurant and upper levels can be reached by gentle sloping stone flagged ramps.



## BEECHES RESTAURANT

Breakfast is served daily in Beeches Restaurant, and the restaurant is also open for dinner on selected week days. Beeches Restaurant is located on the ground floor and is accessed through Conservatory Lounge. The restaurant is carpeted throughout, and various types of seating is available.



## ACCESSIBLE TOILETS



The Bull's general public toilets are located on the ground floor, however they are not suitable for wheelchair users. Public accessible toilets are also located on the ground floor near Reception. These accessible toilets feature fixed grab rails and emergency pull cords.

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## General Information

### MEETINGS & EVENTS

The Bull has multiple meetings and events suites which are used to host events, conferences and parties of all sizes. All of these suites are located on the ground floor, with some accessed via Jack Shrimpton Bar. All meeting and events suites are fully carpeted, and offer natural daylight. There is ample space between all furniture and most suites offer the flexibility to be set up in any layout.

Thames Suite has its own private entrance on the ground floor to the side of the building.

### EXTRA DETAILS

Assistance dogs are welcome at The Bull, and visually impaired guests can make use of Braille controls and voice notifications in the lift.

Additional adaptive equipment for bedrooms can be requested, including shower chairs and raised toilets seats for non-accessible bedrooms. Hearing impaired guests can request pillow alarms and flashing fire alarm lights, please enquire about availability prior to arrival.

Our gardens feature gently undulating footpaths for ease of access throughout.

**The Bull extends a warm welcome to all guests, and please be assured that assistance is always available from our friendly team. If there is anything we can do to make your visit more comfortable, please let us know.**